

Customer Service Specialist

THE JOB

Are you service-minded and passionate about helping others? Then you have a great opportunity to become part of an exciting company.

Your primary responsibility will be to respond to and handle customer enquiries by phone and email, while ensuring a positive overall customer experience by:

- Responding to enquiries
- Assisting and supporting customers
- Registering cases in various systems
- Ensuring effective collaboration and communication with colleagues and other teams

QUALIFICATIONS

- Upper secondary education or equivalent
- **Languages:**
 - Fluent Danish and English, both written and spoken
 - Additional languages such as Swedish and German are an advantage, but not a requirement

EXPERIENCE

6–12 months of experience within service, customer service, support or a similar field.

WE OFFER

A great opportunity to become part of a dynamic team in an exciting company located in Ørestad, close to public transport.

We offer an informal working environment where no two days are the same.

Full-time or part-time employment, Social Club, company-paid fitness, an attractive rooftop terrace, as well as a compensation package including hourly pay, pension and a health insurance scheme.

INTERESTED?

We conduct interviews on an ongoing basis, so send us your application and CV today at jobhr@moranti.com.